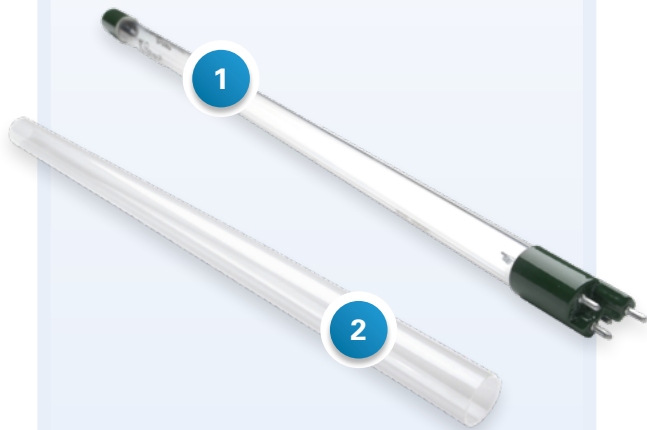


Get to know your system

Only two system components require replacement or cleaning on a regular basis:

1. The lamp
2. The quartz sleeve

Depending on how often your system is used (for example, if your system is not used continuously throughout the year because it's in a seasonal home), maintenance may be performed less frequently.



Maintenance made easy

When you register your new VIQUA UV system at viqua.com/support/product-registration, we take the hassle and worry out of annual maintenance. You'll receive a reminder each year to call to schedule your maintenance visit, and your water treatment professional will come out to safely remove and dispose of your old lamp, install a genuine VIQUA replacement lamp, and clean your quartz sleeve.

Contact us with any questions or to schedule your maintenance visit.

425 Clair Rd. W, Guelph, Ontario, Canada N1L 1R1
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Caring for Your VIQUA UV System

How to Ensure Optimal System Performance



To keep your VIQUA UV System going strong for years to come, it's important to keep up with the required annual maintenance. While your system is relatively simple to maintain, it's highly recommended you contact your water treatment professional to do the work for you—as they know how to maintain your system correctly and safely.

Replacing the UV lamp

If your UV system is in continuous use, the UV lamp should be changed every year. Due to the nature of UV lamps, over time, the production of UV-C drops off. While the lamp may appear to be working, performance will be compromised. Changing the UV lamp yearly prevents this issue.



Only use a VIQUA lamp in VIQUA HOME systems and a VIQUA single-component lamp and sleeve in VIQUA Arros™ systems. Using a non-VIQUA lamp could impact system performance, and it voids all system certifications, which impacts system warranty.



VIQUA Arros lamp unit

VIQUA HOME lamp
(separate sleeve required)

Cleaning the quartz sleeve

The quartz sleeve protects the lamp from directly touching the water and transmits the UV light into the water. Over time, this sleeve can become fouled or cloudy from mineral deposits in your water. If the sleeve is cloudy or fouled, it does not transmit the full UV dose into the water, and your system will not function effectively.



If the sleeve is extremely fouled or difficult to clean, it may need to be replaced.* Sleeves can last a long time but must be transparent to properly transmit UV-C light from the lamp to the water.

* In VIQUA Arros systems, the lamp and sleeve must be replaced at the same time, as they are a single component and cannot be separated.